# **EXHIBITOR MANUAL**

# THE BIGGEST INTERNATIONAL FOOD, BEVERAGE & HOSPITALITY EXHIBITION IN SAUDI ARABIA

# 27-29 NOVEMBER 2018

04-10 PM, RIYADH-SAUDI ARABIA Riyadh International Convention & Exhibition Center



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#### ORGANIZED BY



saudihoreca

SAUDI EVENT MANAGEMENT & MARKETING COMPANY

Al-Ta'awun Commercial Center, P.O.Box 12476 - 4407, Riyadh - Saudi Arabia www.semark.com.sa

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SAUDI HORECA is organised by Semark based on a license agreement with Hospitality Services SARL a Lebanese company organizer of HORECA long established international exhibition and event.

🕀 www.saudihoreca.com

#### Dear Exhibitor,

Welcome to The Saudi HORECA 2018 exhibitor manual.

This manual contains comprehensive information to help you plan to avoid problems, keep costs to a Minimum, and ultimately have a successful event. The manual is not designed to replace our personal service. Our team will be happy to answer anyquestions, explain the rules, discuss a procedure or offer any special assistance you may require.

In each section you will find information on who to contact for services, how to maximize yourexposure at the event, the rules and regulations of exhibiting and much more: It is important that you read this manual thoroughly to familiarize yourself with all the details and the services available.

The manual is divided into seven sections and is simply designed for ease of reference:

#### Exhibition Time Line (Build Up, Show Open, Break Down)

Section 1 : Exhibition & Venue Details Section 2 : Stand Construction & Exhibition Services Section 3 : Shipping, Censorship, Customs Facilities & Installation of Exhibits Section 4 : Payment Terms & Insurance Section 5 : Travel, Accommodation, Passport & Visa Requirement Section 6 : General Information

#### Section 7 :Order Forms for Exhibition Services & Stand Extras

A deadline checklist will prompt you to return all the Order Forms for stand services to the relevant contractors on or before the dates specified. This is important, as we can't guarantee that forms received after these dates will be dealt with. The Saudi HORECA Team is dedicated to your success at this event. Should you have any queries relating to your participation at the exhibition that can't be answered in this manual, please contact the Organisers, Tel: 920 003 361,

#### Email: info@saudihoreca.com

We look forward to meeting you in November 2018 and wish you a very successful show.

Good luck to you all,

#### Jad Taktak

General Manager

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## The Saudi HORECA Team

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#### NOTE:

Please note that all the "Order Forms" must be completed by all exhibitors. These forms must be returned to the executors before deadlines stated in each forms. Services can't be guaranteed for any late submission of forms.

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# Show Time Line

Activity	Schedule
"Visa Application" form Submission	Sept 27 <sup>th</sup> 2018
Submission of Forms (Latest by)	Octo 27 <sup>th</sup> 2018
Arrival of Cargo (FCL Containers Dammam or Riyadh Dry port, latest)	Nov 22 <sup>nd</sup> 2018
Arrival of Cargo (Air Fright Riyadh, Latest)	Nov 26 <sup>th</sup> 2018
Occupation of Stand – exhibitors constructing their own stands	Nov 25 <sup>th</sup> 2018
Stand Completion	Nov 26 <sup>th</sup> 2018
Show Start	Nov 27 <sup>th</sup> 2018
Show End	Nov 29 <sup>th</sup> 2018
Dismantling of Stands, Latest by	Nov 30 <sup>th</sup> 2018

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# Section 1

### **Show Details & Venue**

#### 1.1 Show Organizer

Saudi Event Management & Marketing Company – SEMARK

SEMARK offers integrated marketing and event management solutions with Saudi brains and hands, as they have the best understanding of the needs of local and regional markets. SEMARK services include event planning and execution, paying close attention to detail with the aim of perfection, supporting that with the most modern audio, video and lighting technologies. P.O. Box 4407, Riyadh12476, KSA Tel: 920 003 361 Fax: +966 11 4559545 E-mail: info@semark.com.sa E-mail: info@saudihoreca.com

#### 1.2 Show Title

The Saudi International Food, Beverage, & Hospitality Exhibition (Saudi HORECA 2018)

#### 1.3 Date & Time

27-29 November 2018 from 4:00 PM - 10:00 PM

1.4 Venue

Riyadh International Exhibition and Convention Center,

King Abdullah Road, Riyadh, Saudi Arabia



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# Section 2

### Stand Construction & Exhibition Services

#### 2.1 Building & Dismantling Timetable

#### CONSTRUCTION

Exhibitors building their own stands may occupy the space starting November 25 at 8:00AM Heavy Machinery exceeding 2,000kg must be delivered to stands no later than November 26 - 9:00AM

All stands without exception must be completed by November 26, 7:00PM

Exhibitors with goods weighing over 2,000kg or measuring over 2m in any direction must be placed in the stands no later than November 26, 2018. <u>Under no circumstances will any machinery be allowed</u> in after this date. Exhibitors must arrange with the recommended freight forwarder for early delivery and handling on site.

#### DISMANTLING

The exhibition Centre will be closed and power turned off at 10.00PM –November 29<sup>th</sup> 2018. For security reasons no one will be allowed to remain in the hall after this time and nothing is allowed to take out. The exhibition center will reopen from 08:00AM – November 30<sup>th</sup> 2018 for staff wearing exhibitor passes to commence clearing their stands of display materials and exhibits.

All stands, display materials and exhibits must be removed before 8.00PM – November 30<sup>th</sup> 2018. It is the responsibility of each exhibitor to attend his stand during the dismantling to supervise the safe removal of his exhibits. Neither the organizers, the executing company nor RICEC is responsible for any lost items or damages incurred during the dismantling process (from 08:00 AM, November 30<sup>th</sup> 2018 till 6:00 PM). In case any display materials or exhibits, etc..are not removed within the given deadline, then the organizers, the executing company or RICEC will be obliged to remove all the remaining items at the exhibitor's expense, and without any liability, financial, legal, or otherwise.

#### 2.2Stand Building Regulations

a) All exhibitors building their own stands must submit a detailed scale (1:100) drawing, in duplicate of their stand to the executing company for approval at least one month (October 27<sup>th</sup>) prior to the show. The scale drawing must be with ground plan, elevation sketches- 3D sketches, total stand weight, material to be used and other necessary details.

b) It is mandatory upon all stand contractors of exhibitors building their own stands to pay the executing company a refundable deposit of SR. 200/sqm (not less than SR. 4800) prior to starting the construction of any stand as a security bond. The above bond is fully refundable once the stands have been safely dismantled, removed and cleared from RICEC premises without any damages to the center or its installations. Under no circumstances will any stand contractor be allowed to start his works before settling the above security bond to the executing company.

c) Exhibitors and their stand contractors will not be allowed to commence the stand construction without approved and detailed drawings and calculations as mentioned in point (a) above. As such, an on-site engineering inspection will be carried out to define the conformity with RICEC's rules/regulations. Stands failing to comply with the RICEC engineering requirements may beprohibited from participation.

d) No excavation, drilling or fixing to the floor surface and/or the walls of the RICEC is permitted. It is strictly prohibited to affix nails, hooks, tacks, screws, adhesives, paint or similar items to the floor, walls, ceilings or other parts of the premises or Shell Stand partitions. Any kind of welding, soldering, spray gun painting and grinding inside the exhibition hall is strictly prohibited. The cutting of iron, steel, wood, stone, marble, etc. by electric machines is also not allowed inside the exhibition hall. Exhibitors / stand contractors can use electric high lifter inside the hall; diesel high lifter can't be used inside the exhibition hall. Exhibitors / stand contractors must comply with this rule in order to avoid the suspension of stand building by RICEC.

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Drip Trays, sand or wood chip must be laced beneath all machinery / vehicles where there is any possibility of an oil leakage.

e) No part of any stand or exhibits including fascia, Signage, lighting, corner posts or other fittings should project into or overhang any gangway or adjacent stands. Neither should they obscure any fire or exit signs. Additionally, any display or other item attached must not project over the frontage of space taken by another exhibitor.

f) Exhibitors may not hang any display material from the ceiling, the columns, or the concrete walls of the building. Exhibitors are also not allowed to hang or place any display materials / exhibits or any other items over or in the aisles of the exhibition hall.

g) The organizers and the executing company shall not in any event be held responsible for any restrictions or conditions which prevent the construction, erection, completion, alteration or dismantling of stands or the entry, placement or sitting or removal of exhibits or for the failure of any services or amenities because of official requirements or third parties.

#### 2.3 Shell Scheme

If you require exact information which panels are used on your stand, please contact SEMARK. No additional stand fittings or display may be attached to the stand shell structure. Wall panels and other stand materials must be returned after the exhibition without any damage caused by: nailing drilling, wall papering, inappropriate self adhesive tape etc. so please ensure that you have enough chain, hooks, etc. to hang posters and other display. The cost of repair or replacement of damaged equipment will be charged to the exhibitor.

Please refer to your space application form to see which equipment is already included in the type of stand you have booked. No financial credit can be given for items included in these packages but not utilized. Additional equipment can be ordered, please refer to furniture Rental.

To stabilize construction it might be necessary to include additional supporting poles and beams or wall panels which are not necessarily shown on our stand layouts. Should you need to remove these supports temporarily due to the delivery of large exhibits on to your stand you must have the permission of the stand constructor and make sure that all possible safety measures are taken.

Parts or exhibits exceeding the dimensions of the stand limits may be removed from the exhibition area by the organizers at the expense of the exhibitor.

The exhibitor undertakes to keep his stand open throughout the duration of the exhibition. He also undertakes not to remove any exhibits or dismantle his stand before the end of the exhibition.

The Organizer reserves that the right to remove any materials or literature considered to be of an obscene or objectionable nature and remove nay exhibit it considers to be unsafe. Compensation will not be given.

#### 2.4 Space Only Sites

The name of your stand including contact details has to be devised to SEMARK immediately upon receipt of this information.

SEMARK does not provide fascia panels for space only sites. The exhibitor and/or his stand constructor have to ensure that the stand prominently displays the name other exhibitor as well as the stand number to the aisles. Exhibitors or their stand builders have to completely remove from the floor any double-sided sticky tape that has been used for carpeting. The cost of repair or replacement of damaged pavilion facilities / equipment will be charged to the exhibitor. Parts or exhibits exceeding the dimension of the stand limits may be removed from the exhibition area by the organizers at the expense of the exhibitor.

The exhibitor undertakes to keep his stand open throughout the duration of the exhibition. He also undertakes not to remove any exhibits or dismantle his stand before the end of the exhibition.

The Organizer reserves the right to remove any materials or literature considered to be of an obscene or objectionable nature and remove any exhibit it considers to be unsafe. Compensation will not be given.

#### 2.5 Publicity and Promotion

Any advertising literature or other publicity materials should be distributed from the exhibitor's own stand only. The following publicity measures shall not be permitted on any stand during the exhibition:

- Those that interfere with the flow of traffic.
- 3<sup>rd</sup> party publicity, unless with prior approval of SEMARK.
- Those that may cause disturbance to other exhibitors, acoustic or optical irritation from audio-visual equipments.

#### 2.6 Insurance and Security

The organizer is mandated to obtain general insurance for each event; It shall include injuries, death damages to personal properties and to RICEC properties. He shall be concluded all insurance agreement as professionally required.

#### 2.7 Limited Liability

The organizer and the venue, their agents and employees shall not be liable for any loss, theft, damage or injury to persons or property during the terms of his agreement from any cause whatsoever.

The organizer will not be liable for any printingerrors appearing in any literature associated with the event.

#### 2.8 Indemnity

The exhibitor shall defend the organizer and the venue from an indemnify against any liability for injury to persons or property arising from any cause whatsoever in connection with participation at the event by the exhibitor, his agents, contractors or employees. The exhibitor should also ensure that he has adequate insurance to cover all liabilities and rights.

#### 2.9 Noise level

Due to unprecedented noise levels from exhibitors promotional videos and displays during previous exhibition, please be advised that SEMARK and the local management reserve the right to close down the noise source after a verbal warning.

#### 2.10 Smoking

It is strictly prohibited to smoke in the storehouses.

#### 2.11 Fire Safety Regulations

Exhibitors are responsible for fire safety and compliance with these fire safety regulations during installation, actual operation and dismantling of exhibitions.

No naked flames may be used on any stand.

The Organizer and the venue have the absolute right to remove or relocate any potentially hazardous materials or decorations.

At the end of each working day all pavilions must be cleared of all flammable waste and other materials. All electrical appliances must be disconnected, with the exception of refrigerators and other equipment that must remain in uninterrupted operation. Waste must be placed outside the stand, so that the cleaners can remove it.

All fair and exhibition participants shall be required to know and follow fire safety regulations and know how to behave in case of a fire and use first- hand fighting means.

#### 2.12 Banners, Flags, Balloons

No suspension may be made from the ceiling of the exhibition hall or to the floor, walls or any other



part of the building without the approval of the SEMARK.

#### 2.13 Deadlines On-Site

All stand must be ready for inspection by 8.00pm November 26<sup>th</sup> 2018. Therefore, it is essential that you are present on your stand in the morning of the last day of build up at the latest to ensure that your stand is completely equipped and decorated by that time. Any boxes which have not been unpacked by 5.30pm November 26<sup>th</sup> 2018 may be removed from your stand at your expense and can only be redelivered to your stand after the official opening and the VIP tour. The removal and packing of exhibits is not allowed before the close of the exhibition. The dismantling of stand is not allowed before the morning of the first day of dismantling.

#### 2.14 Canvassing

Canvassing for orders and the distribution or display of printed materials, except by the exhibitor on his own stand, is strictly prohibited. If the exhibitors is in breach of this provision he may be asked to surrender the said display/printed materials and the right of expulsion may be exercised.

#### 2.15Maximum Height & Weight

#### **STAND HEIGHTS:**

a) For space only stands, the maximum heights for walls, display materials, exhibits, etc. must not exceed 2.5m.

b) A floor covering (e.g. Carpet) and also rear and side walls of a minimum height of 2.5 m must be provided by the exhibitor or his stand builder. Construction may not exceed a height of 2.5 mwithout the written permission from SEMARK, receipt of the proposed stand design, prior to the exhibition. The reverse side of your wall/s has to be fully finished in a suitable way as per the exhibitor on the reverse side's design and preference if it overlaps the height of those on neighboring stands (2.5 m shell scheme).. The outer surface (wall panels 2.5 m height) must be decorated if visible the aisles. No part of the stand structure may extend beyond the boundaries of the site allocated.

Two copies of the technical stand layouts indicating all measurements including heights have to be presented to SEMARK for approval at least one month before set-up unless other data is advised. Please also follow the information about ceiling heights under the Venue.

c) Space only exhibitors, with an island site, are informed that the use of walls are restricted and must provide access to their stands on all sides. The following guidelines must be observed. Walls shall be: i) A minimum of 2m from the perimeter of the stand

ii) Located as centrally as possible within the stand.

iii) Electricity supply during building the stand should be requested by form number (7.3)

#### STAND WEIGHT:

The hall floors are made of epoxy coated-screed. The maximum permissible load-bearing capacity of the floors is: 3000KG/sqm.

#### 2.16 Hall Entrance Dimensions

All halls can be accessed by vehicles. Each hall has an entrance measuring 4.5m wide and 5.5m high.

#### 2.17Relocation

The organizers and the executing company have full power to allocate exhibition areas and position of exhibition space at the exhibition and they shall be entitled for any reason which in their sole opinion is in the general interest of the exhibition to alter the general layout or the situation and area of any particular stand even if already allotted and contracted and the exhibitor shall accept such new allotment of space in substitution of that originally allotted to him.

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#### 2.18 Fire Regulation

All materials used in stand construction must be properly fireproofed in accordance with local regulations. Normal international safety standards apply.

#### 2.19 Operating Exhibits

The organizers and the executing company reserve the right to determine the acceptable sound level and extent of demonstrations for operating exhibits such as machinery and audio-visual presentations in the event of complaint from other exhibitors. Audio-visual screens should be sited so they can be viewed from within exhibitor's stands to avoid causing congestion in the isles.

#### 2.20 Organizer's Stand Fitting Services

Exhibitors not wishing to build their own stands may rent the organizer's stand fitting service from the executing company.

#### 2.21 Official Stand Contractor

Exhibitors requiring stand construction, display services or additional work on top of the organizer's stand fitting service may contact the official stand contractor for a quotation without obligation:

#### **SEMARK Stand Contacting**

Mohammed Kashaam Exhibition Service Manager P.O. Box 241226, Riyadh, KSA Tel: 920 003 361 Fax: 01 4559545 M:+966 534835426 E: kasham@semark.com.sa

#### 2.23 Stand Cleaning

The organizers and the executing company are responsible for the cleaning of gangways and shell scheme stands floor only. Cleaning of purpose built stands, exhibits and furniture is not included.

#### 2.24 Stand Signboard

- Space only Exhibitors are requested to display their name and stand number in Arabic and in English.

- Shell scheme package Exhibitors will have their name and stand number featured on their signboard in English (and in Arabic if possible).

- Exhibitors are not allowed to paint or fix stickers or other displays to the organizer's stand signboard.

#### 2.25 Supply of Electricity, Compressed Air and Water Connection

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a) The electronic power supply is available 220V single phase and 380V three phase, 60 cycle. All exhibitors must order electrical connections through the Stand Contractor. See form "Stand Electrics" for details of all electrical services and items on hire.

b) Standard electrical sockets are British standard.

c) Compressed Air and water are supplied to the stands in the halls via the utility duct located approximately every 6m in the hall floor. Minimum water pressure: 3.5 bar.

#### 2.26 Other Optional Stand Extras

Exhibitors may provide their own furniture or order items on hire directly from the executing

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company. See "Stand Furniture" form for details of available items, (Page:27). Ordered items must be paid in advance to the contractor in order to ensure its delivery.

### Section 3

### Shipping, Censorship, Customs Facilities & Installation of Exhibits

3.1Shipping Coordinator (Recommended to be filled)

### **BCC Logistics**

Mr. Ziad T. Zghaib Fairs & Exhibitions Supervisor (KSA- Qatar) Al-Rossais Commercial Center, 6th Floor Olaya Street, Riyadh, KSA Mob. +966 533 214969 Mob. +974 3039 2760 ziad.zghaib@bcclogistics.com - www.bcclogistics.com

#### 3.2 Shipping Procedures

The agents will circulate details of shipping procedures and customs regulations to all exhibitors. An extract follows giving the most important points of information.

#### I) Move-in of exhibits

The agents and their appointed broker have the sole rights for the handling, installation and removal of exhibits within the exhibition center.

Unless all conditions in the instructions issued are complied with neither they, nor the shippers can be held responsible for non-delivery or late arrival of goods.

#### II) For exhibits drawn from locally held stocks

No documentation is required but the move-in of exhibits must be coordinated through the show management office and site installation contractor's office located on-site.

#### III) For exhibits consigned from abroad

The agents will advise shipping dates and issue a comprehensive tariff covering import clearance services and delivery / handling charges.

All goods entering the country must carry a statement of the country of origin in a clearly visible place.

#### **IV)** Arrival Dates

Failure to comply with the final arrival dates below could result in non-arrival or late delivery of exhibits

#### V) Packing

Conventional break-bulk cargo, containerized cargo and air freight will be examined by customs at the point of arrival. Packing of the highest standard such as bolted returnable cases should be used to provide the best protection for exhibits. Cartons are not recommended.

#### VI) Shipping Insurance

It is the EXHIBITOR'S RESPONSIBILITY to insure that their exhibits are covered by adequate insurance

cover for the shipment to, duration, re-packing and re-exporting from the exhibition.

#### **VII)** Customs Regulations

Standard procedures must be adhered to and exhibitors are warned that attempts to shortcut the systems could result in expensive delays.

a) **Customs Duty**: It is now possible to import certain shipments on a temporary importation basis. However, there are strict rules & regulations governing this procedure. We strongly recommend you carefully follow the instructions issued by the recommended Freight Forwarders in their shipping instructions.

b) **Exportation**: All exhibits on which a deposit has been paid and which are to be re-exported will require customs examination at the port or place of exportation.

#### c) Exportation of alcohol is strictly forbidden.

#### VIII) Certificates of Electrical Conformity

Saudi Arabian regulations require all electrical equipment and accessories to be accompanied by a certificate of conformity, which indicates that the goods conform to the appropriate standards laid down by the Saudi Arabian Standards Organization (SASO).

#### IX) Literature

Show catalogues, leaflets, literature, films and other visual aids are subject to inspection and censorship by customs on arrival. It is advisable to send questionable items to the shipping agents, in advance, for consideration.

Any literature depicting nude or semi-clad women are strictly forbidden.

Under no circumstances can goods be consigned to "Event Management & Marketing Company" or "Riyadh International Exhibition Center - RICEC".

For Further information, please contact the recommended clearing agent.



# Section 4

#### **Payment Terms & Insurance**

#### 4.1 Payments

SAUDI RIYALS or US Dollars are used for all charges settlement. The payment for space only or shell stand is 30% upon signing the Contract, 40% before 27<sup>th</sup>July 2018 and the remaining 30% should be settled 60 days prior to the opening of the show.

Where the Contract is signed after the due date of final payment, as specified in the Contract, the total cost shall be payable by return of the signed contract. The total cost represents only the payment for the site, details of which are set out overleaf and all other goods and services required by the exhibitor shall be paid for by the exhibitor in addition. Exhibitors will not be allowed to take over their space or stands if the payment terms specified in the contract are not followed. These terms can'tbe varied under any circumstances.

#### 4.2 Cancellation of Participation

In the event of the executing company agreeing to any request for release from the contract, the exhibitor will be liable for all of the cost stated in the contract.

This will apply only from the date the executing company receives written notice by letter, fax or telex. In addition, the exhibitor will be liable for any specific cost incurred on his behalf by the executing company. These terms can't be varied under any circumstances.

#### 4.3 Failure to Exhibit

Any organization which, after having signed a contract for exhibition space, fails to exhibit for any reason of the exhibitor's own choosing and has not been released from the contract by the executing company shall be liable for the full amount stated in the contract plus any additional costs incurred by the executing company as a result of such failure to exhibit.

#### 4.4 Insurance

The organizers, the executing company or the hall owner themselves will not be responsible for the safety of articles of any kind brought into the exhibition by the exhibitors, their servants, agents or contractors, members of the public or any person whatsoever. Exhibitors shall make sure that they are fully covered by insurance and take out public liability and comprehensive protection. The period of liability of the exhibitor shall be deemed to run from the time the exhibitor or any of his servants, agents or contractors first enters the exhibition halls, and to continue until all his exhibits and property have been removed.

The exhibitor shall insure, indemnify and hold the organizers or the executing company harmless in respect of all costs, claims, demands and expenses to which the organizers or the executing company may in any way be subject as a result of any loss or injury arising to any person (including members of the public, the organizer's staff, agents or contractors) however caused as a result of any act or default of the exhibitor, his servant, agent contractors or invitees.

A copy of the insurance policy must be submitted to the executing company a week before the build up of stands. The exhibitors, their agents, staff or stand contractors will not be allowed to commence the stand build up until a copy of the insurance policy provided to the executing company.

The organizers shall not in any event be held responsible for any restrictions or conditions which prevent the construction, erection, completion, alteration or dismantling of stands, for entry, sitting or removal of exhibits, or for the failure of any service or amenities provided by the hall landlord or for the cancellation or part-time opening of the exhibition either as a whole or in part, or for amendments or alterations to all, or any of the exhibition Rules and Regulations caused by circumstances beyond their control.



# Section 5

### Travel, Accommodation, Passport & Visa Requirement

#### 5.1 Air Travel

Riyadh is well connected with all major cities of the world thanks to a wide selection of Airlines serving Riyadh's King Khaled International Airport.

#### 5.2 Accommodation

Please check the list of recommended hotels on page 38-39

#### 5.3 Passport & Visa Requirement

All visitors to Saudi Arabia need a valid entry visa to the Kingdom. Exhibitors should obtain a business visa before travelling to the Kingdom of Saudi Arabia

The organizers and the executing company will assist to obtain business visas for all exhibitors. However, visas are granted at the discretion of the Saudi authorities and assistance is given on the understanding that the organizers and the executing company can't be held responsible if the visa application is unsuccessful.

Please note the following points:

a) By resolution of the Arab League, no Arab state recognizes the validity of a passport containing Israeli stamps.

b) Visas are required by everyone with the exception of travelers holding passports from Bahrain, Kuwait, Oman, Qatar and UAE.

c) Visas can be obtained through Saudi Arabian Embassies. In countries with no Saudi Arabian diplomatic representation, exhibitors should contact the executing company.

e) Current Government regulations for obtaining a Saudi Business visa for participants at trade shows are as follows:

- Participants requiring assistance with their Entry Visa, must complete "Visa Application" form, and send it to the executing company at least 60 days before the show starting date.

Before completing the "Visa Application" form, please make sure to read the visa instructions on the back of the "Visa Application" form.

- The executing company will submit a list of show participants requiring visas, to the Ministry of Foreign affairs of Saudi Arabia.

- Upon the approval of the Ministry, an approval reference number will be issued and circulated to all concerned Saudi embassies/consulates worldwide. The executing company, will in turn inform all concerned participants.

- Participants will apply for their Entry Visas at Saudi Embassies or consulates in their respective countries, including the approval reference number on their visa application.

- As a result, an entry visa will be issued within days.

f) Exhibitors should apply for their visa at least 8 WEEKS prior to travelling to the Kingdom considering a visit or business visa takes 2 weeks to process from application to collection.

g) The organizers and the executing company can't be held responsible for any exhibitor who fails to obtain his visa on time for the show.

h) The organizers and the executing company in being the sole party responsible for issuing business visas for international exhibitors, are liable towards the Saudi immigration authorities in case of overstay of any exhibitor beyond the allowed period stamped upon receiving the visa or at the port of entry. In case of unauthorized stay, an exhibitor is considered as an illegal subject and could be

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prosecuted. Furthermore, fines of up to 10,000 SR could be applied against him. ALL INTERNATIONAL EXHIBITORS WITHOUT EXCEPTION ARE ADVISED TO DEPART THE COUNTRY ON OR BEFORE THE EXPIRY DATE OF THEIR VISAS.

#### 5.4 Health

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Although vaccinations are not mandatory, it is recommended for the exhibitors to be inoculated against typhoid, cholera and tetanus.



# Section 6

#### **General Information**

#### 6.1 Press Promotion & Facilities

Full press information activity will be coordinated by the executing company before and during the show within their comprehensive visitor promotion campaign. Exhibitors are encouraged to supplement this with their own news stories, press releases and product photographs, which should be sent to the executing company at least 6 weeks prior to the show. See "Promotions" form. (Page:29)

#### 6.2 Business & Press Center

A business center will also be available at the exhibition center.

A press office will be operational during the show and exhibitors may place releases there at any time.

#### 6.3 Photographer

An official photographer will be available at the show. Please coordinate with the executing company.

#### 6.4 Show Catalogue

The show catalogue will be printed in English and Arabic and will contain general exhibition information, a layout plan of the stands, and an entry of 100 words from each exhibitor, a product index and exhibitor's advertisements.

Each exhibitor is entitled, free of charge to a 120 word entry describing his products. This must be submitted on "Company Profile" form. (Page: 22)

The catalogue will be available to all visitors free of charge.

Exhibitor's attention is drawn to the advantages to be gained from advertising in the catalogue, which will be retained by visitors and used as a source of reference for many months after the show. See "Promotions" form. (Page: 29)

#### 6.5 Exhibitor's Badges

Exhibitors and their staff will be issued passes, which must be worn at all times. See "Promotions" form. (Page:29)

#### 6.6 Security

The hall owners are responsible for security at the entrances and inside the halls. The Security of stands, the items on display and any other objects located on the stands is not the responsibility of the organizers, the executing company or the hall owner. Exhibitors are responsible for the security of their own Stands and must organize it themselves as they see fit. Items of value and / or those that can be easily removed should always be locked away at night. Exhibitors are advised to take adequate precautions and insure that all articles and valuable items are insured. The organizers, the executing company or the hall owner will not be responsible for the safety of articles of any kind brought into the exhibition hall by the exhibitors, their staff or any person whatsoever.

#### 6.7 Prayer Times

Exhibitors must respect the Kingdom's regulations during prayer time. All activities at the exhibition Centre should be stopped during prayer intervals.



#### 6.8 Restaurant

A fast food and beverage service is available at the cafeteria located within the exhibition premises.

#### 6.9 Car Parking

Ample car parking facilities are available within the exhibition premises.

#### 6.10 Direct Sale

In compliance with the regulations of the Ministry of Commerce, direct sale of exhibits is prohibited during the show.

#### 6.11 Further Information

For further advice or information, please contact the executing company as follows:

#### Saudi Event Management & Marketing Company - SEMARK

P.O. Box 241226, Riyadh, KSA Tel: 920 003 361 Fax: 011 4559545 Contact: Mohammed Al-Najjar Project Manager- Saudi HORECA Mob: +966 55 444 67 21 E-mail: <u>m.najjar@semark.com.sa</u>

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# Section 7

# Order Forms for Exhibition, Services & Stand Extras

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12.1 Exhibitor (	Check list and Older forms	

### **Important Deadlines**

All order forms must be returned beforedeadlines.

#### Notes

• All order forms must be completed by Exhibitors and should be sent back on the fax number and email mentioned on each form, by the specified date to guarantee optimum service. Services can't be

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guaranteed for any late submission of forms.

• Order forms must be in typed letters form.

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- Make sure all forms highlighted "Required Information / Please fill" are completed.
- •Exhibitors requiring special services should fill forms highlighted "Optional".



# 7.1 Company Profile

#### Important

Please sendyourcompany profile by e-mail before October 27<sup>th</sup> 2018.

**Please Fill** 

Stand No.:

Company

Name: Tel:

Fax:

E-mail:

#### Required Information / Please E-mail

Company Description .

The company/products descriptionWith full address and contact information mustbe sent in English & Arabic, in Microsoft Word document, only by e-mail

Before October 27<sup>th</sup> 2018. The description sent by fax or hand written willnot be accepted.

Please select your product profile frombelow and e-mail it with your company/products description

\*\*Text must be ready for printing

Please keep a copy for your records

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# 7.2 Stand Signboard (for shell scheme stands only)

### Important

This form must be completed by Stand Fitting Exhibitors only.

Please return form by: October 27<sup>th</sup> 2018 Fax: +966 114559545 or by E-mail

Please Fill
Date:
Stand No.
Company
Contact Name
Tel:
Fax:
E-mail:
Required Information / Please e-mail
Name Board – for shell scheme only (In Capital Letter)

## Please keep a copy for your records



## 7.3 Exhibitor Badges (Only word Format accepted)

Required Information / Please Fill

Exhibitors badges & visitors invitations

Exhibitors will receive exhibitors badges for their staff at the show.

Exhibitors Badges Qty: \_

Fill in below the names of your staff attending the show (capital letters) and Send by email before 18<sup>th</sup> November 2018.

Date:

#### Please keep a copy for your records

COMPANY NAME	PERSON NAME ON BADGE

#### IMPORTANT

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Since our visitors' registration front desks are computerized, make sure not to transfer your personal badge to somebody else.

No exhibitor badge will be issued on the first day on site (27 November 2018); you will have to fill in a registration form at the entrance of the exhibition and enter as a visitor.

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# 7.4 Stand Electrics

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### Important

Please return form by: : October 27<sup>th</sup> 2018 Fax: +966 114559545or by e-mail

Please Fill			
Date:			
Stand No.			
Company			
Contact Name			
Tel:			
Fax:			
E-mail:			
Optional			
Electricity & Lighting		D. i.e. CD	D. day LICD
Item	Qty	Price SR	Price USD
100 Watt General Purpose spot light (1 amp)		100	30
1.25 M. Fluorescent fitting (1 amp)		130 110	35 30
15 amp socket Three Pr			30
	lase 380	900	240
15 amp 380 V Three phase main 30 amp 380 V Three phase main		1300	350
40 amp 380 V Three phase main		1780	475
60 amp 380 V Three phase main		3180	850
80 amp 380 V Three phase main		3700	990
100 amp 380 V Three phase main		5250	1400
Telephone(s)		1125	300
T.V 21" Multi System		350	95
Video VHS Multi System		250	65
Stand for T.V –Video		110	30
Plasma screen 32"		1250	334
Plasma screen 42"	<u> </u>	2000	534
Plasma screen 52"	<u> </u>	4000	1067
Water C	Connectio		1007
Water In			
Water Out			
Total:			

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#### Optional

#### **Stand Arrangement**

Mark the position of your selected electrical fittings on the grid below, using the following symbols

Spotl	ight 🗙 Po	wer Point	mains	_	_	_	
				Back Wall			
				Aisle			

**IMPORTANT NOTE**: To secure your order, please submit this form to the executing company - Fax: +966 114559545or e-mail no later than October 27<sup>th</sup> 2018. All orders should be paid in advance and any order received after the above mentioned deadline will be subjected to 25% additional charge.

Please keep a copy for your records



# 7.5 Stand Furniture

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#### Important

Please return form by: October 13<sup>th</sup> 2016 Fax: +966 114559545or by e-mail

Please Fill		
Date:		
Stand No.		
Company		
Contact Name		
Tel:		
Fax:		
E-mail:		

#### Optional

Furniture					
Item	Size (L×W×H)	Code	Qty	Price	Price
				SR	US\$
Panel (white)	965×2350mm	A1		150	40
Lockable White door	965×2100 mm	A2		225	60
Shelf Unit (Adjustable 3 Shelves)	300×1000 mm	A3		150	40
Counter Without door	900×500×900mm	A4		250	67
Showcase counter(1shelf with storage)	900×500×900mm	A5		275	74
Glass cabinet small	350×400×1600mm	A6		450	120
Reception Counter (Curve Style)		A7		325	87
Standard chair(Blue,red,yellow,light green)	450×530×820mm	A8		60	20
Bar Stool	410×1000mm	B1		90	35
Lounge Chair Single	750×500×750mm	B2		300	80
Low coffee Table	L55×W55	C1		80	22
Table Square(Red, Blue, yellow)	800×600×800mm	C2		220	70
Standing Brouchure Holder	A4	E1		300	90
Brouchure Holder	A4	E2		35	10
Clothes Hanger	500×1220×(600-1620)	E3		110	30
Small coffee type refrigerator	50×50×83 mm	E4		375	100
Total					

**IMPORTANT NOTE**: To secure your order, please submit this form to the executing company - Fax: +966 114559545or E-mail, no later than October 13th 2016. <u>All orders should be paid in advance and any</u> <u>order received after the above mentioned deadline will be subjected to 25% additional charge.</u>

#### Please keep a copy for your records

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# **Optional Display Furniture Pictures**

A1 Panel (white) Size : 96,5 x 235 cm	A2 Lockable White door Size : 96,5 x 210 cm	A3 Shelf Unit (adjustable 3 shelves) Size : 30 x 100 cm	A4 Counter without door Size : 90 x 50 x 90 cm
A5 Showcase Counte, 1 shelf, with Storage Size : 90 x 50 x 90 cm	A6 Glass Cabinet (Small) Size : 35 x 40 x 160 cm	A7	A8 Standard Chair (Bue - Red - Yellow - Light green ) Size : 45 x 53 x 82 cm
B1 Bar Stool Size : 41 x 100 cm	B2 Lounge Chair Size : 75 x 50 x 75 cm	C1 Stander table Size : 55 x 55 cm	C2 Table Square (Red-Blue- Yellow) Size : 80 x 60 x 80 cm
E1 Counter without door Size : A4	E2 Brochure Holder Size : A4	E3 Clothes Hanger Size : 500 x 1220 (600-1620)	E4 Small Coffee type Refrigerator Size : 50 x 50 x 83 cm

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# 7.6 Promotions

#### Important

Please return form by: October 27<sup>th</sup> 2018 Fax: +966 11 4559545or by e-mail.

Please Fill		
Date:		
Stand No.		
Company		
Contact Name		
Tel:		
Fax:		
E-mail:		
Optional		
Catalogue Advertising		
Туре	Cost US\$	Cost SR
🗆 Back Cover	\$ 1900	SR 7120
Inside front cover	\$ 1200	SR 4500
□ Inside Back cover	\$ 1200	SR 4500
□ Inside full page	\$ 600	SR 2250

#### Show catalogue benefits

• 15,000 Official Exhibition Catalogues will be printed and given free of charge to all show visitors. It will also be circulated to all important visitor sources.

• An advertisement in the Exhibition Catalogue will increase the number of visitors to your booth, by calling visitors attention to the products which are displayed.

• Visitors refer to the Exhibition Catalogue for booth location, technical programs and other data.

• The Exhibition Catalogue is used after the Exhibition as a PRODUCT & REFERENCE INDEX.

#### **Technical specifications:**

• The catalogue size is A5 Vertical

- Trip Size (Page size): 14.8 cm (W) × 21 cm(H)
- Bleed : 0.3 cm each side
- High resolution EPS, JPG or PDF Format (300 dpi), Color mode : CMYK
- Orders are valid only when accompanied with payment.

#### Optional

Banner					
Туре	Technical Specification	Cost US\$	Cost SAR		
🗆 Roll up Stand	2m × 85 cm	48	180		
Sticker (Include fixing)		22/m	100/m		
Hanging Banner**	Banner only	22.5/m	85/m		

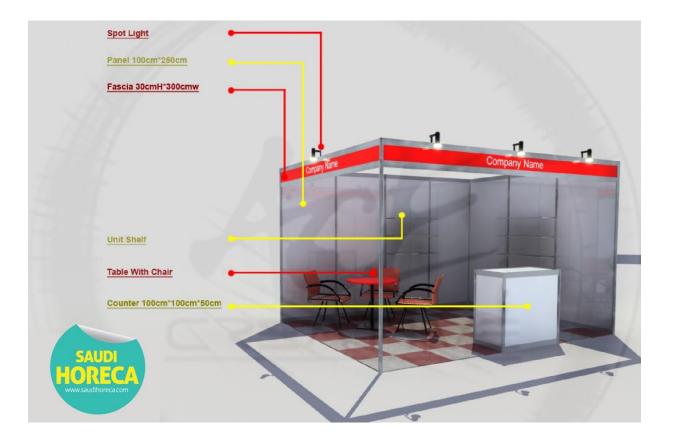
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**\*\*Hanging Banner:** Cost of Installation and dismantling 1550 SAR.

# 7.7 SHELL SCHEME SPECIFICATION

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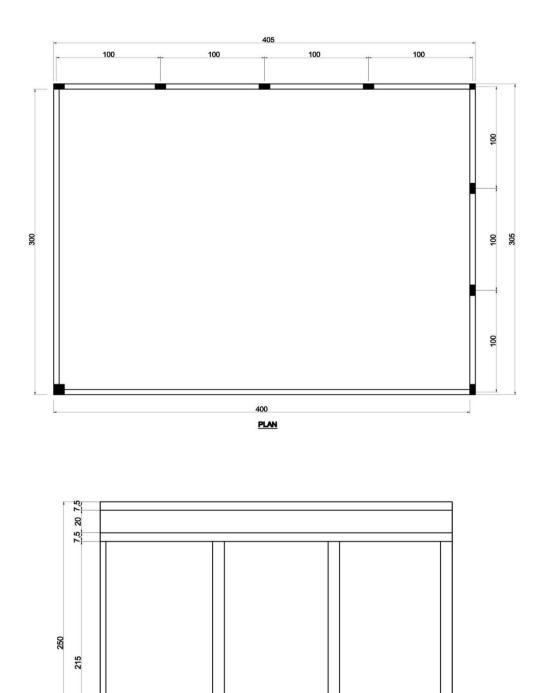


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# SHELL SCHEME SPECIFICATIONS

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RIGHT SIDE





### 7.8 PRO-FORMA INVOICE

Send by Fax to: +966 11 455 9545 or by e-mail

Company Name:		
1 3	Name of ordering company	Name of exhibitor if different from ordering company
Contact: Ms/Mrs/Mr		Phone:
Fax:		E-mail:
Address:		City:
Zip code:		Country:

SEMARK will send the invoice to the above-mentioned address.

Form No.	Title of Form	Form returned	Total cost in Dollars
	Temporary Staff	□ Yes □ No	
	Furniture Rental	Yes No	
	Electrical Service	□ Yes □ No	
	Audio Visual	□ Yes □ No	
	Advertising In The Exhibition Catalogue	□ Yes □ No	
		TOTAL	

The confirmation of this order and its receipt by SEMARK is deemed conclusive evidence of the customers' agreement to pay the total costs of services ordered from that moment. Orders returned without this pro-forma invoice duly signed cannot be processed.

The above-mentioned total amount has to be paid immediately:

#### **by Bank Transfer to:** Saudi Event Management and Marketing Company Account No. 26255578000104 IBAN: SA3210000026255578000104 The National Commercial Bank (Alahli) Elwady branch Swift Code: NCB KSA JED

Signature:

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# 7.9 Storage facility Form

### Important

Please return form by: October 27<sup>th</sup> 2018 Fax: +966 11 455 9545or by e-mail

Please fill:
Stand No.
Company Name:
Contact Name:
Mob:
Tel:
Fax:
Date:
Email:
Optional: Storage Fee: 100 SAR /M For 1 Day
No. of Days:
No. of meter required:
Type of Meterials
<b>IMPORTANT NOTE</b> : To secure your order, please submit this form to the executing company - Fax: +966 114559545or e-mail, no later than October 27 <sup>th</sup> 2018. All orders should be paid in advance and any order received after the above mentioned deadline will be subjected to 25% additional charge.

Please keep a copy for your records

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7.10 Arabic Coffee Service Request for Exhibitor Important Please return form by: October 27 <sup>th</sup> 2018 Fax: +966 11 4559545or by e-mail						
Please fill:						
Exhibitor Name:						
Stand Number:						
Service Start Date						
Service finish Date:						
Contact Name;						
Mob:						
Tel:						
Fax:						
Email:						
Туре	Staff	Cost SAR/Day	No. of Staff	No. of days	Total	
Arabic coffee, mint and tea	1	600				
Fine Dates Basket	1	600				
For Office Use Only:						
# of Days	# of Days Daily Rent Total Amount					
Received Amount:						
Cash Receipt;						
Accountant Signature:						
<b>IMPORTANT NOTE</b> : To secure your order, please submit this form to the executing company - Fax: +966 114559545or e-mail, no later than October 27 <sup>th</sup> 2018. All orders should be paid in advance and any order received after the above mentioned deadline will be subjected to 25% additional charge. <b>Please keep a copy for your records</b>						

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### Visa Application

#### Important

All the details should be as written in passport for expatriates.

I wish to collect Visa Application from the Saudi Embassy / Consulate in:

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( )	±.,	•
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Country:

Applicant's Full Name in English is exactly as written in the Passport\*:

Fill the below information in A	Arabic (Ara	b Countries)	
:* (الحنس) *:	نکر) Male 🗆	Female(أنثى)	
:* (تاريخ الميلاد) *:			
Nationality(الجنسية) *:		Place of Birth(محل الميلاد): *	
Religion(الديانة) *:			
Job Title (المهنة) *:			—
eassport Number(رقم الجواز) *:		* (ordinary/diplomatic): (نوع الجواز) passport type	
* :(تاريخ الإصدار): *		* (تاريخ الإنتهاء)Passport Expiry Date(تاريخ الإنتهاء): *	
* (مکان اصدار جواز)Passport issuing country	*.		
Saudi Consulate to apply visa in your cour	* (جهة القدوم) ntry	«.	
:* (جهة العمل- إسم الشركة)Company Name			
ط) (Company's Products (Line of Business	:* (النشا		
Mobile:			
Email:			

### **IMPORTANT NOTE:**

1. Before completing this application, please read carefully the instructions on the back of this form.

2. Please fill the Form COMPLETELY and clearly.

3- For GCC residents, please send a colored visa and residence card copy with the passport copy

### VISA INSTRUCTIONS

•In order to avoid the delay or denial of your visa application form, please strictly follow the instructions below prior to filling in the "Visa Request Form."

•The Visa Request Form must be typed or clearly written in block letters without using any abbreviations. All data requested must be provided.

•If your Job Title or Profession is mentioned in the passport, then the section of "Position in the Company" must be

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written exactly the same as in the passport.

•Visas can only be obtained through the Saudi Embassy or Consulate in your country. However, exhibitors originating from countries with no Saudi diplomatic representation must contact the organizers before returning this form.

•The visa once issued, can't be changed, amended, or transferred to any other colleague under any circumstances. •Upon your visa approval by the local authorities, an approval reference number will be issued and circulated to all concerned Saudi embassies/consulates worldwide. The approval reference number can't be transferred under any circumstances to any other country which an exhibitor may be visiting. Exhibitors will not be able to collect their visas from Saudi embassies or consulates in countries different from their country of permanent residence.

•In accordance with local immigration laws, Visa Request Forms received from ladies can't be accepted and will not be processed by the organizers.

•The organizers in being the sole party responsible for issuing business visas for international exhibitors, are liable towards the Saudi immigration authorities in case of overstay of any exhibitor beyond the allowed period stamped upon receiving the visa or at the port of entry. In case of unauthorized stay, an exhibitor is considered as an illegal subject and could be prosecuted. Furthermore, fines of up to SR. 10,000 could be applied against him. <u>ALL INTERNATIONAL</u> <u>EXHIBITORS WITHOUT EXCEPTION ARE ADVISED TO DEPART THE COUNTRY ON OR BEFORE THE EXPIRY DATE OF THEIR VISAS.</u>

• Visa Request Forms that are incomplete or that reach the organizers after the above deadline will not be processed.



### 7.11 Exhibitor Check List & Order Forms

Important

Please return form by: October 27<sup>th</sup> 2018 Fax: +966 114559545 - Or by E-mail

Date:

Company Name;

Stand No:

Contact Name:

Mob:

Tel:

Fax:

Email:

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Form	Form Title	Dead Line	Required	Who Should Fill			
1.	Company Profile	October 27	Compulsory	All			
2.	Stand Singboard	October 27	Compulsory	Shell Scheme			
3.	Exhibitor Badges	November 18	Compulsory	All			
4.	Stand Electrics	October 27	Optional	If required			
5.	Promotions	October 27	Optional	If required			
6.	Storage Facility Form	October 27	Optional	If required			
7.	Arabic Coffee Service	October 27	Optional	If required			
8.	Visa Application	September 27	Optional	If required			
9.	Layout of Booth Desing	October 27	Compulsory	Space Only			
	Please keep a copy for your records						

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### Hotels

#### 5 Stars:

#### Holiday Inn Riyadh Izdihar

JunaidHashim | Sales Manager Tel: 00966 11 450 5054 Ext. 5205 | Fax: 00966 11 450 5056 Mob: 00966(0) 532435843 Email: junaid.hashim@ihg.com

**<u>Tiara Hotel</u>** - walking distance to Exhibition Center.

Mr. Biall Al Ali, Senior Sales Manager Mobile: +966 50 739 82 86 Email: sales2@hotelstiara.com

#### <u>Ramada Riyadh</u>

Contact: +966 11 412 1000

#### Madareem Crown Hotel

Contact: +966 11 275 8888 reservation@madareemcrown.com

#### Four Seasons Hotel Riyadh

Contact: +966 (11) 2115 888

#### <u>Radisson Blu Hotel, Riyadh</u>

Contact: 00966 11 479 1234 reservations.riyadh@radissonblu.com

#### 4 Stars:

#### Mercure Value Riyadh Hotel

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Contacts: +966 11 277 3300 Email: reservations@mercurevaluehotel.com



#### Saladin Hotel

Contacts:+966-1-454-4888

#### Boudl Al Wurood

#### <u>Boudl Al Murooj</u>

Contacts: 920000666

#### **Orchid Al Mansour Hotel**

Contacts:+966 1 479 4288

#### Coral Suliemaniah

Contacts:+966 1 288 5000

### 3 Stars:

#### <u>Rafa Homes</u>

Contacts:+966 11 810 9585

#### **RoknAlmarsa Hotel Riyadh**

Contacts:+966559568899

#### <u>Al Mutlaq Hotel</u>

Contacts: 00 9 66 11 476 00 00

res@hotelalmutlaq.com